

Provider	Customer Service	Technical Support	Billing & Accounts
ACC Business	888.286.2686 rm-custcareagnt(at)accbusiness(dotted)com	410.423.6500	
AireSpring	800.825.1055, Opt 1 then Opt 3 customerservice(at)airespring(dotted)com		
AT&T	CA, NV: 888.613.6330 TX, AR, MO, OK, KS: 800.246.8464 UVerse Cust Service: 888.288.8339 SMB Conceirge Team: 844.591.4852	800.332.1321 DSL: 877.722.3755	
Birch	888.275.0777	866.424.5100	866.424.5100
Broad Sky Networks	877.291.9575 support(at)broadskynetworks(dotted)net	877.291.9575, Opt 3 trouble(at)broadskynetworks(dotted)net	877.291.9575, Opt 2
Broadview Networks		800.276.2384	
Broadvoice	888.325.5875	866.431.1626 support(at)broadvoice(dotted)com	888.325.5875 billing(at)broadvoice(dotted)com
Bullseye Telecom		877.638.2855	
CallTower	800.347.5444 support(at)calltower(dotted)com		
CenturyLink	800.860.1020	Circuits: 800.524.5249 DSL: 888.777.9569	800.860.1020
China Unicom	Los Angeles: 909.987.8588 San Jose: 408.215.1946 New York: 732.767.6686 Washington DC: 703.880.6888 Toronto: 416.223.8688	US: 213.622.2195 Global: 888.880.5698	
Cogent	877.726.4368, Opt 1 support(at)cogentco(dotted)com	877.726.4368, Opt 2	877.726.4368, Opt 1 billing(at)cogentco(dotted)com
Comcast	Post Order Acceptance/ Pre-Installation Scheduling: West Division: 866.971.0339 Central Division: 855.336.6983 Northeast Division: 866.347.7357	SMB/Coax: 800.391.3000 PRI: 877.543.3961 PRI w/ Coax/Fiber: 855.368.0600 Enterprise/Fiber: 800.741.4141 Hospitality: 877.229.5999 BVE: 800.472.4176	SMB/Coax: 800.391.3000 PRI: 877.543.3961 PRI w/ Coax/Fiber: 855.368.0600 Enterprise/Fiber: 800.741.4141 Hospitality: 877.229.5999 BVE: 800.472.4176
Cox	949.546.2020		
Datavo	877.732.8286		
Digium	256.428.6175	877.344.4861	
EarthLink Business	855.352.2731 customercare(at)earthlinkbusiness(dotted)com		
Effortless Office		855.363.6863, Opt. 1	855.363.6863, Opt. 3
Entelegent	800.975.7192		
FiberLight	800.672.0181	NOC(at)fiberlight(dotted)com	
Five9	866.553.1459 cases(at)five9(dotted)com		

Frontier		800.239.4430 FiOS: 877.600.1512	
Granite Telecom	866.847.5500 custserv(at)granitenet(dotted)com		
GTT		877.385.5252	
Hypercore Networks	855.979.0495	855.979.0495, Option 1 support(at)hypercorenetworks(dotted)com	855.979.0495, Option 3
inContact	800.826.8028	800.826.8028	
Impact Telecom	888.411.1175, Option 3 customersupport(at)impacttelecom(dotted)com	866.557.8920 noc(at)impacttelecom(dotted)com	888.411.1175, Option 1
Electric Lightwave	866.871.1114 support(at)integratelecom(dotted)com		
Intermedia		877.880.0055, Opt 3	877.880.0055, Opt 4
Jive	877.548.3003	877.548.3003	877.548.3003
Level 3	877.253.8353	877.453.8353	877.253.8353, Opt 3 billing(at)level3(dotted)com
Masergy	877.462.7374 csc(at)masergy(dotted)com		
Mediacom	800.379.7412	800.379.7412	
MegaPath	877.611.6342	800.455.5546 support(at)megapath(dotted)com	tier1(dotted)billingsupport(at)megapath(dotted)com
Mitel	800.574.1611	800.722.1301	
NeoCloud	866.431.2963 support(at)neocloud(dotted)com		
NetFortris	888.469.5100 support(at)netfortris(dotted)com		
NetWolves	800.676.8870	800.676.8870, Opt. 1 or 2	800.676.8870, Opt. 3
NewCloud	877.NCN.0911 support(at)newcloudnetworks(dotted)com		
Nitel	866.892.0915 noc(at)nitelusa(dotted)com	866.892.0915 noc(at)nitelusa(dotted)com	773.529.6300 billing(at)nitelusa(dotted)com
NTT America		877.868.8638, Opt. 3 noc(at)ntta(dotted)com	877.868.8638, Opt. 2 billing(at)ntta(dotted)com
One Ring Networks	404.303.9900, Opt. 2	404.303.9900, Opt. 2	404.303.9900, Opt. 3
PGi	719.457.6901		
Powernet	800.860.9495	800.860.9495 Opt. 3 for Voice Opt. 4 for Internet	800.860.9495, Opt. 5
QOS Consulting	800.767.6990 support(at)qos-consulting(dotted)com	800.767.6990 support(at)qos-consulting(dotted)com	
RapidScale	866.686.0328 support(at)rapidscale(dotted)net	866.686.0328 support(at)rapidscale(dotted)net	

RingCentral		800.595.8110	800.595.8110
Rogers	800.496.4401		
Savvis	888.638.6771 ssc(at)savvis(dotted)net		
Silver Star Telecom	877.782.7662 support(at)silverstartelecom(dotted)com		
Skyriver	866.759.7483	858.812.5280, Option 2	858.812.5280, Option 3
SolEx	800.585.6601		
Sonic	877.706.5662 support(at)sonic(dotted)com		
Spectrum Business	800.314.7195	800.314.7195	800.314.7195
Sprint	800.927.2199	800.877.5045	888.888.4444
T-Mobile	877.453.1304		
Time Warner Cable	877.892.4662 SMB Failed Install: 855.588.6793 877.892.4662	877.892.4662	877.892.4662
TouchTone	800.900.5474 business(dotted)support(at)touchtone(dotted)net		
Towerstream		800.306.6993 support(at)towerstream(dotted)com	866.848.5848 x740 billing(at)towerstream(dotted)com
TPx	877.487.8722, Opt 3 Premier Accounts: 888.611.8722 (Accounts that bill over \$7500 MRC) Cloud Product Support: 855.444.8722	877.487.8349, Opt 2 RROCMangementEscal(at)telepacific(dotted)com	
Verizon	800.265.2316		
ViaWest	866.808.9378		
VirSage		866.929.8092, Option 2 support(at)virsage(dotted)com	866.929.8092, Option 3
Vonage	844.399.5339		888.287.9199
Voxox	866.514.8647 support(at)voxox(dotted)com		
Voyant	866.317.8726 care(at)voyant(dotted)com	888.217.6323 repair(at)voyant(dotted)com	866.629.8200, Option 3 billing(at)voyant(dotted)com
Windstream	855.221.2141 855.340.2001 (Level 1 Escalation) 855.340.2002 (Level 2 Escalation)	855.221.2141 855.340.2001 (Level 1 Escalation) 855.340.2002 (Level 2 Escalation)	866.629.8200, Option 3 billing(at)voyant(dotted)com
XCast	310.861.4700, Opt. 3 support(at)xcastlabs(dotted)com	310.861.4700, Opt. 4 NOC: 310.861.4700, Opt. 5	
XO	888.575.6398	888.575.6398	888.575.6398
Zayo Group	888.636.2778	888.636.2778 service(at)above(dotted)net	billing(at)zayo(dotted)com
ZeroOutages	888.383.3841	888.383.3841	